

SPSLink Trek Quick Start Guide

Push-to-talk over 4G LTE and Wi-Fi | Model PO

Left side: keys 1-3

Right side: ports 4-6



#	Control	What it does
1	PTT (Push-to-Talk), left side	Hold to talk, release to listen.
2	Vol+ / SOS key (red), left side	Short press: raise volume. Hold 3 s: send an SOS alert (SOS service must be active).
3	Vol- / Mute key, left side	Short press: lower volume.
4	Earpiece jack, right side	Plug in a compatible earpiece or speaker mic.
5	USB-C charging port, right side	Charge the radio.
6	SIM slot, right side	Holds the pre-installed SPSLink SIM. Do not remove the SIM.
7	2.4" color screen	Shows your group, call status, signal and battery.
8	Menu / Confirm key	Short press: open the menu; in menus, confirm the highlighted item.
9	Up / Group key	Short press: scroll up. Long press: open the group list.
10	Down / Member key	Short press: scroll down. Long press: open the member list.
11	Exit / Power key (red symbol)	Short press: back, or screen on/off. Press and hold: power on or off.
12	Indicator light	Network, call and charging status.
13	Microphone	Speak toward this end of the radio.

Get talking in 6 steps

Your radios are ready to talk

These radios were set up for you before shipping. Your talk group: _____ Radios in this order: _____

In the box: SPSLink Trek radio, belt clip, USB-C cable, power adapter, Quick Start Guide.

1

No activation needed

Your SPSLink Trek arrives with its SPSLink SIM already installed. There is nothing to activate and no need to call us. Your service starts automatically the first time you turn the radio on and lasts **one year from that date**.

2

Charge the battery

Connect the USB-C cable (5) and power adapter. The indicator light is **red while charging** and turns **green when fully charged**. Charge fully before first use. When the battery is low, the radio plays a voice reminder to charge.

3

Power on

Press and hold the **Exit/Power key (11)** until the screen turns on. The light flashes green quickly while the radio connects to the network, then flashes slowly when it is ready to talk. To turn off, press and hold the same key again.

4

Talk

Press and hold **PTT (1)**, wait a moment, then speak with the radio about 2-3 inches from your mouth. Release PTT to listen. The light is red while you transmit and green while you receive. Keep each message short, and release PTT when you finish so others can reply.

5

Change group or call one person

Long-press **Up/Group (9)** to open your groups, or long-press **Down/Member (10)** to open the members of your group. Scroll with Up/Down, press **Menu (8)** to confirm, then hold PTT to talk. Press **Exit (11)** to end a private call and return to your group.

6

Send an SOS

From the Home Screen, press and hold the **red Vol+/SOS key (2)** for **3 seconds**. An alert is sent to your SPSLink account's dispatcher / portal. SOS works only when the SOS service is active on your account. It does not replace calling 911.

Indicator light

Light	Meaning
Green, fast flash	Searching for network
Green, slow flash	Standby, ready to talk
Red, steady	Transmitting (PTT pressed) / charging
Green, steady	Receiving voice / fully charged

Need help? Contact SPSLink Support directly, not the store you bought from. Email: support@satellitephonestore.com. We can also rename your talk groups for you. Full manual follows on the next pages.

SPSLink Trek User Manual

Model PO | Version 1.1 | October 2026

1. About your SPSLink Trek

The SPSLink Trek (model PO) is a handheld push-to-talk (PoC) radio with a 2.4-inch color screen that communicates over 4G LTE cellular networks and Wi-Fi. It supports group calls and private (one-to-one) calls, PTT priority and time-zone selection. It is rated IP67 and floats. Depending on your account services, it also supports GPS location and SOS alerts. Range is wherever a supported cellular or Wi-Fi connection is available; it is not a line-of-sight walkie-talkie.

2. Safety and care

- Charge only with the supplied USB-C cable and adapter or an equivalent certified charger.
- Use the radio within its operating temperature range (-10 to +55 °C) and store it between -40 and +85 °C.
- The radio is rated IP67 and floats. Keep the port covers closed around water, and dry the radio before charging.
- Do not open the radio or attempt repairs. Contact SPSLink Support for service.
- Keep the radio away from your ear while transmitting at high volume.

3. Controls

Numbers refer to the diagram on page 1.

#	Control	Function
1	PTT (Push-to-Talk), left side	Hold to talk, release to listen.
2	Vol+ / SOS key (red), left side	Short press: raise volume. Hold 3 s: send an SOS alert (SOS service must be active).
3	Vol- / Mute key, left side	Short press: lower volume.
4	Earpiece jack, right side	Plug in a compatible earpiece or speaker mic.
5	USB-C charging port, right side	Charge the radio.
6	SIM slot, right side	Holds the pre-installed SPSLink SIM. Do not remove the SIM.
7	2.4" color screen	Shows your group, call status, signal and battery.
8	Menu / Confirm key	Short press: open the menu; in menus, confirm the highlighted item.
9	Up / Group key	Short press: scroll up. Long press: open the group list.
10	Down / Member key	Short press: scroll down. Long press: open the member list.
11	Exit / Power key (red symbol)	Short press: back, or screen on/off. Press and hold: power on or off.
12	Indicator light	Network, call and charging status.
13	Microphone	Speak toward this end of the radio.

4. Getting started

Service and SIM. Your SPSLink Trek ships with its SPSLink SIM card already installed; you do not need to insert, check or activate anything. Your service is activated automatically the first time you turn the radio on, and runs for one year from that date. Please do not remove the SIM card.

Charging. Plug the adapter into a wall outlet and connect the USB-C cable to the port on the right side. The indicator is red while charging and turns green when the battery is full. When the battery is low, the radio plays a voice reminder to charge.

Power on/off. Press and hold the Exit/Power key to turn the radio on or off. A short press turns the screen on or off. After the radio logs in to the network, the light flashes slowly green and you can talk.

Volume. On the Home Screen, short-press Vol+ (2) to raise the volume and Vol- (3) to lower it.

Date and time. The radio synchronizes the date and time automatically for the time zone set on it. If the date or time shown is not correct for your area, contact SPSLink Support.

5. Making calls

Task	How
Group call	Hold PTT and speak; the light turns red. Release PTT to listen (light turns green while receiving).
Change group	Long-press Up/Group. Scroll with Up/Down and press Menu to join the highlighted group. Press Exit to leave the list without changing.
Private (one-to-one) call	Long-press Down/Member to see the members of your group. Scroll to the person, press Menu, then hold PTT to talk. Press Exit to end the private call and return to your group.
Earpiece / speaker mic	Open the earpiece jack cover on the right side, plug in a compatible accessory and use its PTT button to talk.

6. Menu

Press Menu to open the main menu. Use Up/Down to scroll, Menu to select and Exit to go back a level. The menu includes Wi-Fi setup (section 7) and the radio's settings. If you are unsure about a setting, leave it as it is or ask SPSLink Support.

7. Connecting to Wi-Fi

Wi-Fi lets the SPSLink Trek talk over a Wi-Fi network (for example a Starlink Mini) where cellular coverage is weak. Wi-Fi must be switched on in the menu before you can scan for networks.

1. **Turn on Wi-Fi:** Menu > WiFi > WiFi On/Off. Select ON (a check mark appears beside ON), then return to the Home Screen.
2. **Open setup:** Menu > WiFi > Scan & Setup.
3. **Choose a network:** wait for networks to appear, highlight yours with Up/Down and press Menu.
4. **Open password entry:** select Password.
5. **Enter the password:** press Vol+ to switch between numbers, letters and symbols. Use Up/Down to pick a character and press Menu to add it. Press Exit/Power to delete a character.
6. **Save and connect:** when the whole password is entered, press Vol- to save it. Select Connect and wait a moment while the radio joins the network.

Wi-Fi password entry keys

Key	During password entry
Up / Down	Scroll through options and characters.
Menu	Confirm a menu choice or add the highlighted character.
Exit / Power	Delete the last character, or return to the previous screen.
Vol+	Switch between numbers, letters and symbols.
Vol-	Finish and save the password.

8. GPS location and SOS

GPS tracking and SOS are account services. They must be active on your SPSLink account before they work; connecting to Wi-Fi does not turn them on. Contact SPSLink Support to add or manage these services.

Sending an SOS: from the Home Screen (standby), press and hold the red Vol+/SOS key on the left side for 3 seconds. The radio sends an SOS alert to the dispatcher linked to your account. Use SOS for genuine emergencies; it does not replace calling 911.

9. Indicator light

State	Light	Pattern
Searching for network	Green	Fast flash
Standby (ready)	Green	Slow flash
Transmitting	Red	Steady
Receiving	Green	Steady
Charging / charged	Red / Green	Steady

10. Troubleshooting

Problem	Try this
Radio does not connect	Move to better cellular signal or connect to Wi-Fi. If it still does not connect, contact SPSLink Support.
Date or time is wrong	Make sure the radio has finished connecting. If it is still wrong, contact SPSLink Support.
Radio does not respond	Charge the battery, then press and hold the Exit/Power key. If it still does not respond, contact SPSLink Support.
Screen is off	Short-press the Exit/Power key to turn the screen on.
Battery runs down quickly	Heavy talk use and weak signal shorten battery life. If standby time is still short, the battery may be worn; contact SPSLink Support.
Will not charge	Check the cable and adapter connections or try another USB-C cable. If the battery is very low, charge about 30 minutes, unplug, then charge again.

Problem	Try this
Poor call quality	Move to an area with a stronger signal or connect to Wi-Fi, and hold the radio 2-3 inches from your mouth when you talk.
Wi-Fi networks don't appear	Check that Wi-Fi is turned on (Menu > Wi-Fi > Wi-Fi On/Off) before you scan.
SOS or GPS not working	Confirm the SOS/GPS service is active on your SPSLink account.

Still need help? Contact SPSLink Support (see section 12).

11. Specifications

Item	SPSLink Trek
Network	4G LTE; Wi-Fi
Display	2.4 in color
SIM	Single SIM (pre-installed)
Voltage	3.7 V
Charging	USB Type-C
Audio output	1 W
TX power	20-23 dBm
RX sensitivity	-106 dBm
Dimensions	90 x 52 x 32 mm
Weight	145 g
Water resistance	IP67; floats
GPS / SOS	Yes (service activation required)
Operating temperature	-10 to +55 °C
Storage temperature	-40 to +85 °C

12. Support and warranty

SPSLink Support email: support@satellitephonestore.com

Contact us directly for help, service, or to rename talk groups.

Warranty: 1 year.