

SPSLink Go Quick Start Guide

Push-to-talk over 4G LTE and Wi-Fi | Model P3



#	Control	What it does
1	PTT (Push-to-Talk)	Hold to talk, release to listen.
2	Side key, upper (Vol+ / Up)	Home Screen: short press to raise volume. In menus and lists: scroll up.
3	Side key, lower (Vol- / Down)	Home Screen: short press to lower volume. In menus and lists: scroll down.
4	SOS key (red)	From the Home Screen, press and hold for 3 seconds to send an SOS alert (SOS service must be active).
5	Speaker	Voice output (2 W).
6	2.0" color screen	Home Screen shows date and time, your user name, current group, status (Ready) and a compass; the top bar shows signal, GPS, SOS, volume level and battery.
7	Menu key (green)	Short press: open the menu (Groups, Members, Settings, Device Info, Wi-Fi). Long press (about 2 s): lock or unlock the keypad.
8	Enter key (center)	Select / confirm the highlighted item.
9	Back / Power key (red)	Short press: back or exit (also ends a private call). Press and hold about 3 s: power on or off.
10	Lanyard eyelet	Attach a wrist strap or lanyard.

Get talking in 6 steps

Your radios are ready to talk

These radios were set up for you before shipping. Your talk group: _____ Radios in this order: _____

In the box: SPSLink Go radio, belt clip, USB-C cable, power adapter, Quick Start Guide.

- 1 No activation needed**
Your SPSLink Go arrives with its SPSLink SIM already installed. There is nothing to activate and no need to call us. Your service starts automatically the first time you turn the radio on and lasts **one year from that date**.
- 2 Charge the battery**
Connect the USB-C cable and power adapter. The indicator light is **red while charging** and turns **green when fully charged**. Charge fully before first use. A full charge typically lasts about 24 hours on standby. When the battery icon on the screen turns red (10% left), recharge.
- 3 Power on**
Press and hold the red **Back/Power key (9)** for about 3 seconds. The light flashes green quickly while the radio connects; when it is logged in, the light changes to a slow green flash. **A QR code and the radio's IMEI number on the start-up screen are normal**; you do not need to scan them. When **Ready** appears at the bottom of the screen, you can talk. To turn off, hold the same key for 3 seconds.
- 4 Talk**
Press and hold **PTT (1)**, wait a moment, then speak with the radio about 2-3 inches from your mouth. Release PTT to listen. The light is red while you transmit and green while you receive. Keep each message short, and release PTT when you finish so others can reply.
- 5 Change group or call one person**
Press **Menu (7)** and choose **Groups** (talk to a group) or **Members** (private call to one person). Scroll with the **side keys (2/3)**, press **Enter (8)** to confirm, then hold PTT to talk. Press **Back (9)** to leave a list or end a private call and return to your group.
- 6 Send an SOS**
From the Home Screen, press and hold the **red SOS key (4)** for **3 seconds**. An alert is sent to your SPSLink account's dispatcher / portal. SOS works only when the SOS service is active on your account. It does not replace calling 911.

Indicator light

Light	Meaning
Green, fast flash	Searching for network
Green, slow flash	Standby, ready to talk
Red, steady	Transmitting (PTT pressed) / charging
Green, steady	Receiving voice / fully charged

Need help? Contact SPSLink Support directly, not the store you bought from. Email: support@satellitephonestore.com. We can also rename your talk groups for you. Full manual follows on the next pages.

SPSLink Go User Manual

Model P3 | Version 1.8 | October 2026

1. About your SPSLink Go

The SPSLink Go (model P3) is a compact push-to-talk (PoC) radio that communicates over 4G LTE cellular networks and Wi-Fi. It supports group calls and private (one-to-one) calls, fast search of groups and users, and PTT priority. Depending on your account services, it also supports GPS location and SOS alerts. Range is wherever a supported cellular or Wi-Fi connection is available; it is not a line-of-sight walkie-talkie.

2. Safety and care

- Charge only with the supplied USB-C cable and adapter or an equivalent certified charger.
- Use the radio within its operating temperature range (-10 to +55 °C) and store it between -40 and +85 °C.
- The radio is rated IPX6: it resists rain, splashes and water jets. Do not submerge it in water.
- Do not open the radio or attempt repairs. Contact SPSLink Support for service.
- Keep the radio away from your ear while transmitting at high volume.

3. Controls

Numbers refer to the diagram on page 1.

#	Control	Function
1	PTT (Push-to-Talk)	Hold to talk, release to listen.
2	Side key, upper (Vol+ / Up)	Home Screen: short press to raise volume. In menus and lists: scroll up.
3	Side key, lower (Vol- / Down)	Home Screen: short press to lower volume. In menus and lists: scroll down.
4	SOS key (red)	From the Home Screen, press and hold for 3 seconds to send an SOS alert (SOS service must be active).
5	Speaker	Voice output (2 W).
6	2.0" color screen	Home Screen shows date and time, your user name, current group, status (Ready) and a compass; the top bar shows signal, GPS, SOS, volume level and battery.
7	Menu key (green)	Short press: open the menu (Groups, Members, Settings, Device Info, Wi-Fi). Long press (about 2 s): lock or unlock the keypad.
8	Enter key (center)	Select / confirm the highlighted item.
9	Back / Power key (red)	Short press: back or exit (also ends a private call). Press and hold about 3 s: power on or off.
10	Lanyard eyelet	Attach a wrist strap or lanyard.

4. Getting started

Service and SIM. Your SPSLink Go ships with its SPSLink SIM card already installed; you do not need to insert, check or activate anything. Your service is activated automatically the first time you turn the radio on, and runs for one year from that date. Please do not remove the SIM card.

Charging. Plug the adapter into a wall outlet and connect the USB-C cable to the radio. The indicator is red while charging and turns green when the battery is full. When the battery drops to 10%, the battery icon at the top of the screen turns **red**; charge the radio soon.

Power on/off. Press and hold the red Back/Power key for about 3 seconds. After the radio logs in to the network, the light flashes slowly green and **Ready** appears on the screen. Hold the same key for 3 seconds to turn the radio off.

Volume. On the Home Screen, short-press the upper side key to raise the volume and the lower side key to lower it.

Start-up screen. When the radio turns on, the screen shows a QR code with the radio's IMEI number underneath. This is the radio's ID code, used by SPSLink when your service is set up; you do not need to scan it. While the radio connects, the bottom line scrolls a welcome message; when it shows **Ready**, the radio is logged in and ready to talk. You can show the code again at any time from Menu > Settings > Imei QR Code.

Compass calibration. The radio may ask you to perform a figure-8 calibration. This sets up the built-in compass: hold the radio and slowly move it through a figure-8 shape in the air a few times until the message clears.

Home Screen. From top to bottom: the date and time; your user name; your current talk group; the account or server name; the call status (**Ready** when idle); and a compass (Radar). The top bar shows cellular signal (4G), GPS, SOS, the volume level (0 = muted) and battery.

Date and time. The date and time appear at the top of the Home Screen; there is nothing to set on the radio. The first time you turn it on, give it a few minutes outdoors with a clear view of the sky so it can get a GPS fix. If the date or time shown is not correct for your area, contact SPSLink Support.

Battery life. A full charge typically lasts about 24 hours on standby; heavy talk use or weak signal shortens it.

5. Making calls

Task	How
Group call	Hold PTT and speak; the light turns red and a tone sounds. Release PTT to listen (light turns green while receiving).
Change group	Menu > Groups. Scroll with the side keys, press Enter to join the highlighted group. Press Back to leave the list without changing.
Private (one-to-one) call	Menu > Members. Scroll to the person (members appear by user name), press Enter, then hold PTT to talk. Press Back to end the private call and return to your group.
Earpiece / speaker mic	Open the accessory-port cover, plug in a compatible K-type (2-pin) accessory and use its PTT button to talk.

6. Menu and radio settings

Press Menu to open the main menu. Use the side keys to scroll, Enter to select and Back to go up a level.

Main menu	What it does
Groups	Lists your talk groups. Select one to join it (see Making calls).
Members	Lists the other radios on your account by user name. Select one for a private call.
Settings	Radio settings (below).
Device Info	Shows the radio's account, user name, IMEI and firmware version. SPSLink Support may ask you for these.
Wi-Fi	Wi-Fi on/off, network setup, saved networks and MAC address (see section 7).

Settings are listed below as they appear on the radio. If you are unsure about a setting, leave it as it is or ask SPSLink Support.

Settings item	What it does
1 Display Settings	Screen display options.
2 Volume Settings	Volume and tone options.
3 Keypad Lock Settings	Keypad lock options. You can also lock or unlock the keypad at any time by holding the green Menu key for about 2 seconds.
4 Keypad Wake Settings	Options for waking the screen from the keypad.
5 Wake On Incoming Call	Turns the screen on when a call comes in.
6 Power Saving Setting	Power-saving options for longer standby time.
7 LTE Signal	Shows cellular signal strength.
8 Battery Information	Shows battery level and status.
9 Service	Service and account information.
10 GPS Info	Shows the radio's current GPS position and fix status.
11 Imei QR Code	Shows the radio's ID QR code (same as the start-up screen).
12 Group Member Count	Shows the number of members in your current group.
13 Factory Reset	Returns the radio to factory settings. Use only if SPSLink Support asks you to.
14 Single Call Setting	Options for private (one-to-one) calls.
15 Radar chart	Options for the compass (Radar) on the Home Screen.

7. Connecting to Wi-Fi

Wi-Fi lets the SPSLink Go talk over a Wi-Fi network (for example a Starlink Mini) where cellular coverage is weak. Wi-Fi must be switched on in the menu before you can scan for networks.

1. **Turn on Wi-Fi:** Menu > Wi-Fi > Wi-Fi On/Off. Select ON (a check mark appears), then return to the Home Screen.
2. **Open setup:** Menu > Wi-Fi > Scan & Set Up.
3. **Choose a network:** wait for networks to appear, scroll to yours with the side keys and press Enter.
4. **Enter the password:** select Password and enter the network's password using the side keys and Enter, then save it.
5. **Connect:** select Connect and wait a moment while the radio joins the network.

Networks you have joined are listed under Menu > Wi-Fi > Saved Networks. Menu > Wi-Fi > Mac Address shows the radio's Wi-Fi MAC address, which some networks need before they allow a device to connect.

8. GPS location and SOS

GPS tracking and SOS are account services. They must be active on your SPSLink account before they work; connecting to Wi-Fi does not turn them on. Contact SPSLink Support to add or manage these services.

Sending an SOS: from the Home Screen (standby), press and hold the red SOS key on the left side for 3 seconds. The radio sends an SOS alert to the dispatcher linked to your account. Use SOS for genuine emergencies; it does not replace calling 911.

9. Indicator light

State	Light	Pattern
Searching for network	Green	Fast flash
Standby (ready)	Green	Slow flash
Transmitting	Red	Steady
Receiving	Green	Steady
Charging / charged	Red / Green	Steady

10. Troubleshooting

Problem	Try this
QR code stays on screen	The QR code is the radio's ID and is normal at start-up. If Ready does not appear, move to better cellular signal or connect to Wi-Fi. If it still does not connect, contact SPSLink Support with the IMEI from Menu > Device Info.
Date or time is wrong	Make sure the radio has finished connecting (Ready shows), then take it outside with a clear view of the sky for a few minutes. If it is still wrong, contact SPSLink Support.
Radio does not respond	Charge the battery, then hold the red Back/Power key for about 3 seconds. If it still does not respond, contact SPSLink Support.
Battery runs down quickly	Check the power-saving options (Menu > Settings > Power Saving Setting). If standby time is still short, the battery may be worn; contact SPSLink Support.
Will not charge	Check the cable and adapter connections or try another USB-C cable. If the battery is very low, charge about 30 minutes, unplug, then charge again.
Cannot connect to the network	Move to an open area with better signal or connect to Wi-Fi. If it still will not connect, contact SPSLink Support with the IMEI from Menu > Device Info.
Poor call quality	Move to an area with a stronger signal or connect to Wi-Fi, and hold the radio 2-3 inches from your mouth when you talk.
Figure-8 calibration message	Move the radio slowly in a figure-8 shape a few times to calibrate the compass.
SOS or GPS not working	Confirm the SOS/GPS service is active on your SPSLink account.

Still need help? Contact SPSLink Support (see section 12).

11. Specifications

Item	SPSLink Go (Model P3)
Network	4G LTE; Wi-Fi
Display	2.0 in color
SIM	Single SIM (pre-installed)
Battery	3.7 V, 3,000 mAh
Charging / data	USB Type-C
Audio output	2 W
Dimensions	117.5 x 58.5 x 24.5 mm
Weight	135 g
Water resistance	IPX6
GPS / SOS	Yes (service activation required)
Accessory port	K-type (2-pin)
Operating temperature	-10 to +55 °C
Storage temperature	-40 to +85 °C
Antenna	Built-in

12. Support and warranty

SPSLink Support email: support@satellitephonestore.com

Contact us directly for help, service, or to rename talk groups.

Warranty: 1 year.